

# RATE SHEET 2023 USD

(Rates are Valid from 01 Jan 2023 to 31 December 2023)

## **ACCOMMODATION RATES:**

### **Luxury Tents:**

- 7 x River View Tents
- 5 x Partial River View Tents
- 4 x Bushveld View Tents

#### **High Season**

- 1 May 2023 - 31 October 2023

Accommodation	Occupancy	Per Night
River View	Per Person Sharing	USD 495
River View	Single Room	USD 743
Partial River View	Per Person Sharing	USD 473
Partial River View	Single Room	USD 710
Bushveld View	Per Person Sharing	USD 451
Bushveld View	Single Room	USD 677

### **Low Season**

- 1 November 2023 - 30 April 2024

Accommodation	Occupancy	Per Night
River View	Per Person Sharing	USD 421
River View	Single Room	USD 631
Partial River View	Per Person Sharing	USD 402
Partial River View	Single Room	USD 603
Bushveld View	Per Person Sharing	USD 383
Bushveld View	Single Room	USD 575

<sup>\*</sup>All room types are subject to availability and booked, where possible, as requested.

### **Rate Inclusions**

- Accommodation inclusive of government bed levy.
- Breakfast, lunch and dinner with water, soft drinks, beer/cider, house wine and basic spirits.
- Two game viewing activities daily, inclusive of government park fees.
- Transfers to/from Kasane Airport and Kazungula border.
- Wash and fold laundry service.

### Rate Exclusions

- Premium spirits and premium wine.

### **Child Policy**

- No children under 6 years or age can be accommodated.
- Children 6 to 11 years of age pay 50% of the adult per person sharing rate.
- Children 12 years and over will be considered as an adult.
- Total of 1 child is permitted when accompanying 2 adults in a tent.
- Total of 2 children are permitted when accompanying 1 adult in a tent.
- Children 6 to 11 years of age will be provided a camp cot/stretcher when accompanying 2 adults.
- Groups with children 6 to 11 years of age must book private activities.

### **Guide Policy**

- One twin sharing guide tent (onsite) will be provided per group on a complimentary basis.
- Breakfast, lunch and dinner will be provided on a complimentary basis.
- Government park fees and drinks will be for the guide/company's expense.

# Tour Leader Policy

- Pays \$50 per day/per night.
- One twin tent will be provided.
- Breakfast, lunch, dinner and beverages included.

### **ACTIVITY RATES:**

Jackalberry

Victoria Falls Transfer USD 64
Guided Victoria Falls Trip USD 180
Livingstone Transfer USD 74
Private Activities (1-9 Pax) USD 318
Extra/Optional Activity USD 80

- All transfer rates are based on a one-way fee.
- Transfer rates are based on a minimum of 2 people.

NOTE: Activity rates are subject to change without prior notice.

#### **Terms & Conditions:**

### **Booking Procedures**

Every client is required to complete the Booking Form for each client, accepting the terms and conditions as laid out below. If the booking is made through an agent, all correspondence will be addressed to that agent who acts as an authorized agent for the client.

No contract shall exist between the company and the client until the full payment has been paid to the company.

#### **Payment**

Full payment is due for all reservations and related services 30 days prior to arrival.

### Cancellation by the Clients/Agent

Cancellation of a booking must be made in writing by the client/agent to the company and is not effective until the company receives the written cancellation.

Cancellation refunds are as follows:

#### For Accommodation Bookings, Activities & Services

60 - 30 days prior to date of arrival – 50% of the total booking to be refunded

29 - 15 days prior to date of arrival – 25% of total booking to be refunded

14 - 0 days prior to date of arrival – 0% of the total booking to be refunded

## **Cancellation by the Company**

The company reserves the right to cancel any services provided. In the event that the company cannot provide the services booked, the company will return to the client all monies paid, which shall constitute the full extent of the company's liability to the client. The company may offer the client an alternative service where possible to the same standard as the original service booked.

#### **Alterations to Services**

Although every effort is made to adhere to the itineraries printed in the brochures or confirmed in writing, the company reserves the right to occasionally change services and accommodation as bought about by changing circumstances. When, prior to arrival, a major change becomes necessary, the company will notify the client or the agent in writing as soon as the company becomes aware of the said change. The company reserves the right to, without penalty, charge or liability, change a service after arrival should it be, by the company's own discretion, in the client's best interest to do so.

### Authority on Activity/ Exclusion of Activity

The guide on any activity is responsible for clients' safety. In order to do so, the guide shall have full authority for any decisions to be made whilst on an activity, and his/her decision shall be final. The company shall not be liable for any unlawful acts committed by a client whilst on an activity. The company, through the guide, may exclude a client from an activity at any stage, should the client make himself guilty of an offence, or any unruly, rude, inconsiderate or dangerous behaviour. In this event, no refund of whatever nature shall be due to the client.

### **Amendment of Terms**

No employee or representative of the company may at any time change, alter or waive any of these conditions, nor undertake any liability whatsoever on behalf of the company without a written and signed consent to do so from a Director of the company.

### Health

The client confirms that he is medically fit and in good health so as to, without endangering himself, embark upon a booked service. Any client with a pre-existing medical condition/illness must declare the true nature of the illness/ condition at the time of making the booking. The client must make arrangements for the provision and availability of any drugs or treatment required throughout a service. The company reserves the right to request a medical certificate confirming that a client is fit to travel on services booked. The company and its representatives will treat all information in the strictest confidence.



#### Vaccinations

The client must ensure that all vaccinations as recommended for the countries included in the service, are obtained in the required time prior to their travel. For some countries a valid Certificate of Vaccination is required. The company shall not be held responsible or liable whatsoever for any client being refused entry into a country due to incorrect or incomplete health documentation or vaccinations.

#### **Baggage**

All baggage and personal effects are at all times at the clients own and risk and the company does not accept any liability for any loss or damage to baggage or personal effects.

#### **Travel Documentation**

It is the responsibility of the client to be in possession of a valid passport, visa requirements, vaccinations, medical certificates, local currency and all other travel documents necessary for the tour. The company does not accept any responsibility in any changes in regulations for any visas or any particular requirements for any visas. Should the client be refused entry to any country due to incorrect or incomplete travel documentation, the company is not liable for any cost incurred in delays or repatriation.

#### Insurance

Travel and cancellation insurance are mandatory for all clients. Before a client commences a service, the client must arrange his/her own insurance with a reputable insurer, with protection for the full duration of the tour, to cover injury, medical expenses, repatriation expenses, lost luggage and the expenses associated with the cancellation curtailment of a service. The company shall not refund the client in the case of medical illness, death or loss of body parts.

#### Liability

Client's bookings are accepted on the expressed condition that they appreciate and accept the possible risks inherent in adventure travel and that they undertake the tours, safaris, river cruises, game drives, canoeing, walking safaris, flights and any other expeditions at their own risk. Whilst every effort is taken to ensure the safety of the clients embarking on a service the company shall not hold itself responsible or liable for any death, sickness, injury, loss or damage to property to self or baggage that might be sustained during a service. The client and his/ her dependents, heirs, executors, administrators and assigns hereby indemnifies and hold blameless the company, its members, employees, representatives, agents, organisers and helpers from any claims, of whatsoever nature and from any liability or delay, loss, damage, injury, illness or death arising from any cause whatsoever out of events relating to or occurring during a service.

#### Jurisdiction and Law

This contract between Thebe River Safaris (Pty) Ltd and the safari client shall be deemed to have been entered into in Botswana and the laws of Botswana shall apply to all action that may arise out of the said contract.

### Information

The company reserves the right to change prices due to unforeseen increases or exchange rate fluctuations to which it may be subjected. The company also reserves the right to change any of the facilities or vehicles as described in the brochure and or website, without liability of any kind.

### Publication

The company may take films and or photographs of our clients whilst on any service and reserves the right to freely publish or use the material in advertising without the consent of the client.

# Severability

If any part, term or provision of this contract is held to be illegal or unenforceable, it shall not affect the validity of enforceability of the remainder of the contract. Furthermore, if any covenants are held illegal or unforeseeable by virtue of its scale, extent or duration, it shall remain valid and enforceable in such reduced scale, extent or duration as any count may decide as being the maximum scale, extent or duration permissible.

### Check in/out Times

Check in time is from 2pm and check out time is by 11am. Please contact the lodge if you require different timings and we shall do our best to accommodate you if possible.

# Banking

Monies owed to THEBE RIVER SAFARIS should preferably paid by direct bank deposit into the account. Proof of payment must be communicated to our accounts department.

Account Name: Thebe River Safaris (Pty) Ltd

Account Number: 627 586 731 67
Bank: First National Bank
Branch Name: Kasane, Botswana

Branch Code: 285167 SWIFT: FIRNBWGX